

Changes to the cost of social care



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North Yorkshire
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Last year we asked people to tell us what they thought about our ideas about how people will pay towards the social care they get from us.



Lots of people told us what they thought. We looked at what everyone told us. Then we wrote a report for our county councillors about what everyone said.

We asked about two big ideas



1. how much money should we charge people for transport to social care services and home again



2. how should we charge people for social care services they need, including if they have two carers

1. Cost of transport



We are going to put our transport charge up.

We are going to do this in two steps for people who already use social care transport.

Step 1: we are going to put the charge up in September 2019.

Step 2: then we are going to put the charge up again in April 2021.



1. Cost of transport



- Step 1 will start on 1 September 2019.



- We will charge people who already use our transport £5 for each journey. This means that if you have two journeys a day, it will cost £10.



- We will not charge anyone more than £30 a week, even if you have lots of journeys.

1. Cost of transport



- Step 2 will start on 1 April 2021.

- We will charge people £7.50 for each journey. If you have two journeys a day, it will cost £15.

- We will not charge anybody more than £40 a week, even if you have lots of journeys.



2. How we charge for social care services



- Idea 2 was about how we charge people for all the social care services they need.
- This includes charging for both care workers if they have two workers helping them at the same time.

2. How we charge for social care services



We will charge people for both care workers if they have two workers helping them at the same time.



We will do this from 1 September 2019 for people who already have support from social services.



We will charge new customers the new rate from 1 June.

Will this affect you?



- If you are affected by the extra cost for two carers, we will contact you to make arrangements to complete a new financial assessment. We will explain why we are getting in touch and we will confirm arrangements for any appointment in writing.
- If you use our transport, you should already have received a letter from us about the new charges
- We will also talk to you about how we can help you with these changes. This may including looking at different arrangements
- Please talk to your social care assessor or coordinator if you have any questions about how much we will charge you.

Difficult Changes



North Yorkshire County Council gets a lot less money from the Government than we used to.



This means that the council has to look for ways to save money so that we can keep providing services for people.

Do you have any questions?

